MYPRO TOUCH WEBINAR TRAINING

le Screen Mode Update Taol Help		1				/iewer EX	
namekawa 2		LEVEL: 0	0			Connect new	ws\system32\cmd.exe
TOP SCREEN MAIN V	IEW	L HAIN DY	06	5/23/201	5 (Tue) 14:51	Connect with a file Ref.	Windows [Version 6.1.7601] (c) 2009 Microsoft Corporation All rights reserved
CONTROL TARGET	14.9 psi	SP DP	14.9 psi 192 psi	OT SSH	119 °F 47.9 °F	Recently used files	htakeuchi.MAYEKAWAUSA>ping 192.168.21.35
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OMP STATE	STOP	DT	116 °F	84	1.14	192.168.4.161.GPVE 192.168.4.161 MYPROJGP.46	te round trip times in milli-seconds: um = 0ms, Maximum = 1ms, Average = 0ms
ERATION MODE	0 SEC	CAPA.	VFD LS	856	EXP V.	Server(Display Unit) connecting to	.htakeuchi.MAYEKAWAUSA>
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1 22 V	М	ENU					

LESSON 6: GP Viewer EX and Remote Connections and Viewer Options What is the GP Viewer EX.

Where to find the IP address of the panel.

How to assign the IP address of the panel.

How to ensure your panel is setup properly in the network. (How to ping a panel)

How to connect with GP Viewer EX and detail features of the remote viewer.

GP Viewer EX and its differences to local control.



THE GP-VIEWER EX

GP-Viewer EX	(Internet		- 1000g								
File Screen Mode Update Tool H	lelp										
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TOP SCREEN MAIN	TOP SCREEN MAIN VIEW 06/23/2015 (Tue) 14:51										
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https://www.hmisource.com/otasuke/download/update /gpviewerex/

WHAT IS THE GP VIEWER?

• WHERE DO I GET IT?

INCLUDED IN THE CD THAT GOES OUT WITH THE PANEL OR ON THE COMPANY SERVER. CAN ALSO BE DOWNLOADED FROM PROFACE WEBSITE.

WHAT TO DO WHEN HAVING CONNECTIVITY
 ISSUES?

ALWAYS UPDATE YOUR GP VIEWER. AS THE RUNTIME IN THE HMI UPDATE THE VIEWER HAS TO MATCH THE NEW PROGRAM.



WEBSITE DOWNLOAD (exe FILE)



WHERE IS THE IP ADDRESS

			AD		7 :	NOU	10.05
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COMPRESSOR TY	PE		TENPERAT	IURE DI	SPLAY		

ANSWER TO COMMON QUESTIONS

• WHERE CAN I FIND THE IP ADDRESS DISPLAYED ON MY PANEL?

GO TO MENU -> MONITOR -> SYSTEM DETAILS

• WHAT IP ADDRESS SHOULD I USE?

EACH NETWORK IS DIFFERENT, AND CUSTOMER'S IT DEPARTMENT SHOULD PROVIDE IP ADDRESS TO BE INSERTED TO PANEL

• WHERE DO I ASSIGN THE IP ADDRESS?

IP ADDRESS MUST BE ASSIGNED IN THE OFFLINE MENU. TOUCH CORNERS TO DISPLAY OFFLINE MENU BUTTON.

Access the SYSTEM MENU by touching the corners of the touch screen as shown in Figure 2.





ASSIGNING IP ADDRESS CONT.

• FROM THE MENU THAT APPEARS SELECT OFFLINE



• USE PASSWORD 1313 TO ENTER TO THE OFFLINE MENU, THEN SELECT MAIN UNIT SETTINGS

Home	Main Unit	Peripheral	Password	Initialization
	Settings	Settings	Settings	Menu
Maintenance Menu	Transfer	External file operation		

• AFTER MAIN UNIT SETTINGS IS DISPLAYED OPEN ETHERNET LOCAL SETTINGS





ASSIGNING IP ADDRESS CONT.

Screen Settings	Opera Setti	tion ngs		Dis Sett	play lings	E	Menu ar	id Lings		
System Area Settings	Ether Local Se	net ttings		Lo Sett	gic lings		Extende	d IS	Remot	e Viewer ttings
Local Name:					1	1YPR0				
IP Address:						192	168	1		20
Subnet Mask:			CLR	ESC		255	255	255		0
Port:	7	8	9							8000
Gateway:	4	5	6	ENT		192	168	1		1
MAC Address:	1	2	3			00 01	23	1D	1B	30
Auto Recognition	n: 0	+/-	BS		•	Enable		O Dis	able	
Speed Settings:					()	100M		O 10M		
Duplex Settings:					۲	Hal f		O Full		
	Ехі	t					Back		2014/ 11:4	04/02 0:29



Q&A POINT







HOW TO PING THE PANEL



PING PANEL'S IP ADDRESS TO ENSURE THAT YOUR PANEL IS IN NETWORK

ANSWER TO COMMON QUESTIONS

• HOW DO I KNOW THAT THE NETWORK CONFIGURATION WAS DONE PROPERLY?

CONNECT YOUR COMPUTER TO NETWORK AND PING PANEL TO FIND IF THE MYPRO TOUCH IS VISIBLE IN THE NETWORK.

IMPORTANT POINT

YOUR COMPUTER NEEDS TO BE SETUP PROPERLY IN THE NETWORK AS WELL.



HOW DO I CONNECT TO THE PANEL?

GP-Viewer EX			×
 Connect new C Connect with a file 			
Server(Display Unit) conr IP Address	ecting to		
Node[Model] Transmission Port	[<unknown>]</unknown>		
	START CONNECTION C/	ANCEL	

GP-Viewer EX			×					
C Connect new								
 Connect with a file 								
F:\64bit Computer Backu	p\MYPRO Touch GP	Viewer Remote Connections\192.168.21	.35.GPVE Ref.					
Recently used files								
File Name	IP Address	Node[Model]	*					
192.168.21.35.GPVE	192.168.21.35	MYPRO[GP-46						
192.168.1.104.GPVE	192.168.1.104	[GP-4601T (An						
192.168.1.103.GPVE	192.168.1.103	[GP-4601T (An	=					
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192.168.1.102.GPVE	192.168.1.102	[GP-4601T (An						
192.168.21.20.GPVE	192.168.21.20	MYPRO[GP-46						
192.168.4.161.GPVE	192.168.4.161	MYPRO[GP-46	-					
1 100 100 01 00 CD\/E	100 100 01 00	MYDDOIGD AC						
Server(Display Unit) connect	ing to							
IP Address	92.168.21.35	▼						
Node[Model]	IYPBOIGP-4601T (An	alon Touch Panel)]						
- Intritical work (vidiog four Fallel)								
Transmission Port 21 🕂 🗖 PASV								
START CONNECTION CANCEL								

• FOR FIRST TIME CONNECTIONS SELECT CONNECT NEW AND INSERT THE IP ADDRESS.

FIRST TIME CONNECTION COULD TAKE UP TO 3 TO 5 MINUTES DEPENDING ON CONNECTION SPEED.

ONCE CONNECTED MAKE SURE TO SAVE THE CONNECTION FILE. FOR A FASTER CONNECTION NEXT TIME.

• CONNECT WITH AN EXISTING FILE TO MAKE IT EASIER AND FASTER NEXT TIME YOU CONNECT. YOU CAN ALSO TAKE BACK WITH YOU A COPY OF THE CONNECTION FILE TO HAVE A FASTER CONNECTION REMOTELY THROUGH A WIRELESS MODEM

📝 🐔 192.168.21.35.GPVE	6/23/2015 3:57 PM	GPVE File



DETAIL FEATURES OF THE VIEWER

🙀 GP-Viewer EX		A notice and		
File Screen Mode Update Tool	Help	ž 🔹		
	XYZ	LEVEL: 0		\bigcirc
GRAPHIC VIEW1			06/23/201	5 (Tue) 15:51
SUCTION		DISCHARGE	OIL DIFFE	RENTIAL
40, 40, 40, 40, 50, 50, 50, 50, 50, 50, 50, 50, 50, 5	Change User ID Server IP Addres Current User II Current Security Leve New User II Passwor	Change User ID ss 192.168.21.35 D XYZ el 2 D Image: Cancel K CANCEL		60 60 60 60 60 70 80 80 80 80 80 80 80 80 80 80 80 80 80
100	OF	PERATION MODE	LOCA	NL-OFF
CONTROL TARGET	14.9 psi co co	DMP STATE	STOP IE	100 HOURS
MA 0.0 A		START	STOP	CLEAR ALARM
		MENU		
Server IP Address:192.168.21.35				

ANSWER TO COMMON QUESTIONS

• WHAT IS THE PASSWORD TO USE IN THE GP VIEWER EX

LEVEL 1: ABC - 1111 LEVEL 2: XYZ - 2222

• WHY CAN I NOT LOG IN TO THE GP VIEWER? I LOG IN AND STILL SAYS LEVEL 0

THE REGULAR LOG IN PAGE IS NOT USED IN THE GP-VIEWER EX. YOUR USER ID AND LEVEL CAN BE VERIFY ON A DIFFERENT PLACE.

• I HAVE LOGGED ON AND VERIFY MY USER NAME AND LEVEL BUT STILL CAN NOT MOVE AROUND THE PANEL

FOR REMOTE OPERATIONAL SAFETY THERE ARE SEVERAL MORE STEPS YOU HAVE TO COMPLETE SOMETIMES ON REMOTE OPERATION.



WHAT IS DIFFERENT TO LOCAL CONTROL

GP-Viewer EX	The set of the second			h - 1	a /	
File Screen Mode Update Tool	Help					
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	2	(YZ 🗌	LEVEL: 0	o		
TOP SCREEN MAIN				06	3/23/201	5 (Tue) 15:56
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06/09/15 09:38		(())			-	IS RUNEDS
06/12/15 14:45		- Aller		201011		
06/10/15 11:07 CONFIG	SETTINGS	ALARM	CONTROL	GRAPH	MONIT	OR LEAR ALARM
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Server IP Address:192.168.21.35						

ANSWER TO COMMON QUESTIONS

• MY LOCKS ARE NOT DISAPPEARING WHAT IS GOING ON?

OVER THE GP VIEWER EVEN WHEN LOGGED IN PROPERLY THE LOCKS WILL NOT DISAPPEAR. BUT YOU WILL STILL HAVE ACCESS TO THOSE PAGES.

 I TOUCH THE DEVICE MONITOR AND NOTHING HAPPENS!

> THE DEVICE MONITOR IS NOT AVAILABLE OVER GP-VIEWER EX. PLEASE USE THE REMOTE MAINTENANCE OPTION TO ACCESS INTERNAL DEVICES.

• I HAVE A USB CONNECTED TO THE PANEL BUT IT DOESN'T APPEAR ON THE SCREEN

THE GP VIEWER EX IS LIKE HAVING AN HMI ON YOU COMPUTER SCREEN. THEREFORE IT WILL NOT RECOGNIZE A USB THAT IS CONNECTED TO A PANEL.



QUESTIONS?



